

APPENDIX A: SURVEY QUESTIONNAIRE

Rebuilding Professional Lives: Immigrant Professionals Working in the Ontario Settlement Sector

Thank you for agreeing to participate in this survey. We hope that your participation will help us shed light on the immigrant experience in accessing professions in Ontario.

SECTION A: DEMOGRAPHIC INFORMATION

A-1. Are you male or female?

1. Male
2. Female

A-2. What is your age group?

1. 25-34
2. 35-44
3. 45-54
4. 55-64

A-3. Your country of birth (only broader geographic region will be cited in the report):

A-4. What ethnic group or groups do you belong to?

A-5. How would you describe yourself in terms of religious or faith-based affiliation?

1. Buddhist
2. Christian
3. Hindu
4. Jewish
5. Muslim
6. Sikh
7. Other (please specify): _____

SECTION B: PRE-IMMIGRATION EDUCATION AND WORK HISTORY

In this section, we would like to ask you a few questions about your education and work history before immigrating to Canada.

B-1. What's the highest educational qualification you have?

1. Diploma or certificate from a college or other post-secondary school
2. Bachelor's degree
3. Master's degree
4. Doctorate (including degree in medicine, dentistry, or veterinary medicine)
5. Other (please specify): _____

B-2. What is the area of your qualification? Please be as specific as possible (for example: Diploma in Nursing, Doctor of Medicine degree, or Bachelor of Engineering degree in Civil Engineering):

B-3. Where did you earn your qualification?

1. Country of birth
2. Other (please specify): _____

B-4. When did you earn this qualification?

Year: _____

B-5. Before you came to Canada, did you work in your area of qualification?

1. Yes [*Go to B-5a*]
2. No [*Skip to C-1*]

B-5a. In what capacity did you work? Please specify job title(s):

B-5b. How long did you work altogether?

_____ year(s)

SECTION C: IMMIGRATION TO CANADA

This section concerns basic facts about your immigration.

C-1. When did you come to Canada?

Year: _____

C-2. Did you first arrive in Ontario?

1. Yes *[Skip to C-3]*
2. No *[Go to C-2a]*

C-2a. In which province did you first arrive?

C-3. Under which (im)migration category did you originally come to Canada?

1. Economic class (including skilled workers) *[Skip to C-3d]*
2. Family class (spouses, partners, and other family members) *[Skip to C-3d]*
3. Protected persons (refugees) *[Go to C-3a]*
4. Temporary workers (including live-in caregivers) *[Go to C-3a]*
5. Visitors *[Go to C-3a]*
6. Students *[Go to C-3a]*

C-3a. Did you make a refugee claim within Canada?

1. Yes *[Go to C-3b]*
2. No *[Skip to C-3d]*

C-3b. Have you received your permanent resident (landed immigrant) status yet?

1. Yes *[Go to C-3c]*
2. No *[Skip to D-1]*

C-3c. When did you receive your permanent resident status?

Year: _____

C-3d. Are you a Canadian citizen now?

1. Yes
2. No

SECTION D: PURSUING PROFESSIONAL PRACTICE IN CANADA

Here we would like to learn about your pursuit of professional and other work in Ontario (and other provinces if applicable).

D-1. Did you immigrate to Canada with the expectation to get into the professional practice that you were qualified for?

1. Yes *[Go to D-1a]*
2. No *[Skip to D-2]*

D-1a. What led you to believe that you would be able to find a job in your profession in Canada?

D-2. Did you actively try to get into this practice once in Canada?

1. Yes *[Skip to D-2b]*

2. No *[Go to D-2a]*

D-2a. Why not?

[Skip to D-3]

D-2b. Can you identify initiatives from the list below that describe your effort?

1. Sought help from institutions and individuals (please check all that apply):

- i. Government agency
- ii. Professional regulatory body
- iii. Settlement service agency
- iv. Legal or professional advocacy organization
- v. Individuals practicing, or trying to practice, the profession
- vi. Employers in the profession
- vii. Family and friends
- viii. Other (please specify): _____

2. Took profession-specific language training courses

3. Took courses to upgrade professional skills:

- i. College level
- ii. University level
- iii. Other (please specify): _____

4. Applied for registration (recognition of qualification) to the professional regulatory body (please specify the outcome):

- i. Succeeded in registration
- ii. Did not succeed in registration

5. Volunteered in an activity related to the profession
6. Took job search workshops
7. Searched for a job related to the profession (please specify the outcome):
 - i. Found a job *[Go to D-2c]*
 - ii. Did not find a job *[Skip to D-2f]*

D-2c. In what capacity did you work? Please specify job title(s):

D-2d. How long did you work altogether?

_____ year(s)

D-2e. Why did you leave your job(s)?

[Skip to D-3]

D-2f. What do you think prevented you from practicing your profession in Ontario?

D-3. Did you have any job(s) in Canada not related to your qualification before your employment in the settlement sector?

1. Yes *[Go to D-3a]*
2. No *[Skip to E-1]*

D-3a. In which sector(s) did you work?

D-3b. In what capacity did you work? Please specify job title(s):

D-3c. How long did you work altogether?

_____ year(s)
_____ month(s)

D-3d. Why did you leave your job(s)?

SECTION E: SHIFTING TO SETTLEMENT WORK

We are now turning to your work experience in the settlement sector.

E-1. What was the reason for your first contact with a settlement agency? Please choose the option which is most relevant to your case:

1. Seeking help for initial settlement needs
2. Seeking help for employment in the area of my professional qualification
3. Volunteering
4. Looking for work at the agency
5. Other (please specify): _____

E-2. Is this the same agency which you had your first settlement job at?

1. Yes
2. No

E-3. What made you decide to seek employment in the settlement sector?

E-4. When did you begin working in the sector?

Year: _____

E-5. What was your job title? Please be as specific as possible (for example, Settlement Worker in Schools or Host Program Coordinator):

E-6. Do you still hold the same job title?

1. Yes [*Skip to E-7*]

2. No *[Go to E-6a]*

E-6a. What is your current job title?

E-6b. Is your current job at the same agency as your first job?

1. Yes
2. No

E-7. Have you received any professional training related to settlement since you began working in the sector?

1. Yes
2. No

E-8. How fulfilling has practicing settlement work been for you?

SECTION F: LOOKING BACK AND FORWARD

F-1. Since your first job in the settlement sector, have you ever wished to get back into practice in your primary profession?

1. Yes
2. No

F-2. Given the opportunity, would you go back to your primary profession?

1. Yes
2. No

F-3. How do you feel about not practicing your primary profession?

F-4. How has this professional transition into settlement work affected your personal and family life? Please elaborate as much as you would like:

F-5. Based on your experience, what can you suggest to help immigrant professionals practice their professions in Ontario and Canada?

F-6. Would you be interested in being contacted for an in-depth interview?

1. Yes *[Go to F-6a]*
2. No *[Skip to F-7]*

F-6a. Please provide your name and contact information (this information is exclusively for the purpose of contacting you; the survey and any reports based on it will respect your anonymity):

Name: _____
E-mail: _____
Telephone: _____

F-7. If you have any additional comments, please use the space below:

Would you like to submit your responses?

1. Yes *[Read the information below]*
2. No *[Close this window; no data will be saved]*

If you consider the possibility of withdrawing from the study after submitting this form, please provide your name:

Name: _____

☐ **Submit**

Thank you!